

## [ CARE INSTRUCTIONS ]

With regular care, your high-quality, handmade carpet will remain as beautiful as it was on the first day!

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### Regular care:

The easiest and most frequent care steps include vacuuming and stain removal, as well as several preventative measures.

**Vacuuming** – By thoroughly vacuuming once per week (Caution: only vacuum with a flat nozzle, without a brush attachment), dust and dirt particles can be efficiently and effectively removed, before they affix themselves to the carpet pile. For optimum results, you should empty the vacuum cleaner bag when it is half full.

Also rotate the carpet around its own axis, this way you can ensure even use and a consistent image appearance of the surface.

Turn double-sided carpets several times per year, so that a self-cleaning effect occurs. After turning over, the possibly existing dirt particles which remain in the carpet in spite of cleaning, are “knocked out” downwards through being walked on. The dirt particles, which are “knocked out” by being walked on can be easily removed with water.

During the course of use, individual wool fibres and even wool tufts can loosen: this is typical of high-quality, handmade carpets. Please do not pull these out, instead, cut the protruding ends of the wool off at the base of the carpet using scissors.

For stain removal, quick action is the key to success.

- Absorb liquids using a paper towel or absorbent rag.
- Remove solid dirt using the back of a knife or spoon.
- Treat the stain with a stain remover, which
  - is suitable for wool
  - has a neutral ph-value
  - is explicitly usable for carpets
  - does not leave sticky residue
- Please note the manufacturer’s instructions on the commercially available products.
- Household items such as soft soap, neutral soap, liquid ammonia, turpentine, petrol or stain remover which is only intended for clothing should not be used.

If your carpet should become very dirty, we recommend contacting a professional carpet specialist.

Please follow these recommendations – Your carpet will thank you with a long life and decorative appearance.